

**SHRINK PACKAGING SYSTEMS CORPORATION**

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April 8, 2020

To our valued customers:

The onset of the Coronavirus has caused great concern for all of us. I wanted to take this opportunity to assure you that SPS is doing everything possible to protect our employees, suppliers and customers. We clearly understand our role in keeping the supply chain working for all Americans. These are the highlights of our current activities:

1. As an SQF certified supplier, we already have in place many of the safe food and handling processes in place. We have increased sanitary and cleaning processes and procedures.
2. Over 90% of the products we supply are sourced and produced in North America and we are not currently aware of any significant disruption.
3. We have multiple stocking facilities, two customer service locations, redundant suppliers for many products and many products that are produced at multiple production facilities, reducing the risk from any regional disruption.
4. We have sourced masks, wipes and hand sanitizer for our employees to help protect them and those that they come in contact with as well as providing training and reinforcement on following the CDC safety guidelines.
5. Our technical service team is available to support your needs and keep your equipment running.
6. We have eliminated all unnecessary travel and have encouraged the use of conference and go-to-meeting technologies to stay in touch. We are also severely restricting visitors to our facilities.
7. We have implemented a “work remotely” plan for all non-location critical employees to minimize the risk to our on-site critical personnel.
8. We have continued to reach out to many of our key suppliers to assess the impact on them and are proactively passing along any response which indicates a potential problem to the customers that may be impacted.

Please feel free to reach out to our team at any time if you have additional concerns or needs that you would like addressed.

We sincerely appreciate your business and value your partnership.

Chris Kist  
President and CEO



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**CERTIFIED SUPPLIER**

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