



THE  
WHOLE  
PACKAGE

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As we all continue to change to meet the ongoing coronavirus crisis, we are proud of our team members who continue to service our customers every day. SPS is here to ensure that our customers can continue to produce the goods that are critical to all Americans during this challenging time. Your health and safety, and that of our team, are our top priorities.

We'd like to reassure you of the precautions we are taking to provide a safe and healthy experience for our customers and technical service team:

- Prior to entry into your facility, our technician will call the site contact for entry instructions.
- Technicians will avoid handshakes, wear gloves, and keep a distance of 6' from others. Please ensure that your personnel also respect the 6' boundary
- We request that any equipment to be worked on is wiped down prior to our arrival. We will also use disinfecting wipes to clean any surface we come in contact with.
- When our technician has completed the job, he will call the site contact to review findings and work completed.
- We no longer require customer signatures however, after a visit, you will receive an email with the service report. We ask that you reply to the email to confirm receipt.

We value your business and more importantly, the health and well-being of your family and ours.

SPS Technical Service Team

**SPS CORPORATION, WE ARE *IDEA* DRIVEN**

*INNOVATION* ◇ *DEDICATION* ◇ *EXPERIENCE* ◇ *ACHIEVEMENT*

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